

21ST NOVEMBER 2026
Saturday,
2 pm to 5 pm

QUALITY: POWERING PERFORMANCE

FROM COMMITMENT TO MEASURABLE IMPACT

CELEBRATING WORLD QUALITY MONTH

2:00–2:05 PM	Welcome Address	**Dr Suvin Shetty** Head, Diagnostics and Academics, DR LH Hiranandani Hospital, Mumbai
2:05–2:15 PM	Quality: Powering Performance	**Dr Lallu Joseph** President, CAHO Associate GS & Quality Manager, CMC, Vellore
2:15–2:35 PM	Quality as the Engine of High-Performing Healthcare Systems	**Ms. Salma Jaouni** CEO, Health Care Accreditation Council (HCAC), Jordan Board Member, ISQua
2:35–3:10 PM	Presentations by Finalists: 1. Quality Improvement Projects 2. Learnings from Incidents 3. Educational reel	**Dr Soniya Bhagat** Group Head - Quality Assurance, Patient Safety & Clinical Pharmacy, Ruby Hall Clinic Hospitals, Pune **Ms Debosmita Mallik Chakravarty** Head - Quality, CK Birla Hospitals, CMRI, Kolkata **Mr Balaji V** Associate Vice President & Regional Head - Southern Region, Apollo Hospitals, Chennai

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3:10–3:55 PM	Quality and Patient Safety in Ostomy Care - Panel Discussion	**Moderator: Dr Sanjeev Singh** Secretary General, CAHO Medical Director, Amrita Institute of Medical Sciences, Delhi-NCR, Chief MS, Amrita Institute of Medical Sciences, Kochi **Panelists:** **Dr Asit Arora** GI & HPB Surgical Oncologist and Clinical Lead Oncology : GI & HPB | Surgical Oncology **Capt Madhukari Ray** Regional Nursing Director, Apollo Hospitals, West Bengal **Dr Jignesh Gandhi** Senior Director — Robotic, Gastrointestinal, Minimal Access & General Surgery, General & Minimal Access Surgery, Centre for Robotic Surgery, Bariatric Surgery, Department of General Surgery, Nanavati Max Super Speciality Hospital, Mumbai **Dr Meenu Jain** RNRM, MSN, PhD (N), Assistant Director Nursing, P.D.Hinduja Hospital & MRC **Dr Paresh Jain** Additional Director Department Surgical Oncology, General & Minimal Access Surgery Sub-Speciality Colorectal and Robotic Oncosurgery **Capt Sandhya Shankar** Senior Vice President - Nursing & Clinical Operations, Max HealthCare Ltd.
3:55-4:00 PM	White Paper Release - Ostomy Care	**Guest of Honor** **Dr Vijay Agarwal** President Emeritus, CAHO Former Executive Director, Pushpanjali Crosslay Hospital
4:00–4:40 PM	From Quality Initiatives to Organisational Performance	**Moderator: Dr Anna George** Head Quality, Aster India **Panelists:** **Mr Gaurav Loria** Senior Vice President, Apollo Hospitals Group **Ms Rashmi Shrivastava** Vice President, Narayana Health **Mr Abdul Dhayan Razack** Associate GM - Nursing Operations & Quality, Healthcare Global Enterprises Ltd **Dr Deepak Singla** Medical Director, Maharaja Agrasen Group of Hospitals, New Delhi
4:40–4:50 PM	Announcement of Finalists – 1. Quality Manager Excellence Awards 2. Virtual Escape Room	**Dr Geeta Fulari** Deputy General Manager, Sankara Eye Foundation, India **Ms Anusha K** Deputy General Manager - Quality Compliance & Patient Welfare Management, Dr Rela Institute & Medical Centre, Chennai
4:50–5:00 PM	Concluding Remarks with Vote of thanks	**Dr Narin Sehgal** Medical Director & Head, Dept. of MAS, Metabolic and Bariatric Surgery, Sehgal Neo Hospital, New Delhi

REGISTRATION IS FREE BUT MANDATORY

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CAHO
COMMITTED TO SAFER HEALTHCARE

FACULTY



Dr Lallu Joseph
President, CAHO
Associate GS & Quality Manager, CMC, Vellore



Dr Vijay Agarwal
President Emeritus, CAHO
Former Executive Director Pushpanjali Crosslay Hospital



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Secretary General, CAHO
Medical Director,
Amrita Institute of Medical Sciences, Delhi-NCR
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